

## 2021 Chinese New Year Holiday Time Critical Notice

Please be informed Taiwan will be observing the upcoming Chinese New Year long holiday from Wednesday, Feb. 10<sup>th</sup> until Tuesday, Feb. 16<sup>th</sup> which presents challenges for last-minute arrangements when many key stakeholders (shippers, consignees, brokers and Customs) are either offline or have reduced coverage.

The below table shows the operating capabilities of Royale Taiwan across the two time critical services of HC and NFO for both import and export during the holiday:

### Handcarry (HC) Operating Capabilities(Typically not available due to Pandemic)

		Tue (09-Feb)	Wed (10-Feb)	Thu (11-Feb)	Fri (12-Feb)	Sat (13-Feb)	Sun (14-Feb)	Mon (15-Feb)	Tue (16-Feb)	Wed (17-Feb)
TPE/KHH	Export	Normal	Bonded & Self-Dec	Bonded & Self-Dec	Bonded & Self-Dec	Bonded & Self-De	Bonded & Self-De	Bonded & Self-De	Bonded & Self-De	Normal
	Import	Normal	Self-Dec	Self-Dec	Self-Dec	Self-Dec	Self-Dec	Self-dec	Self-Dec	Normal

### Next Flight Out (NFO) Operating Capabilities

		Tue (09-Feb)	Wed (10-Feb)	Thu (11-Feb)	Fri (12-Feb)	Sat (13-Feb)	Sun (14-Feb)	Mon (15-Feb)	Tue (16-Feb)	Wed (17-Feb)
TPE/KHH	Export	Normal	Latest tender 16:00	Latest tender 16:00	Latest tender 16:00	Latest tender 16:00	Latest tender 16:00	Latest tender 16:00	Latest tender 16:00	Normal
	Import	Normal	C1 Only	C1 Only	C1 Only	C1 Only	C1 Only	C1 Only	C1 Only	Normal

It should be noted that the pre-confirmation order cut-off is set for **14:00 on Tuesday, 09<sup>th</sup> Feb** to ensure all stakeholders can be contacted in advance with appropriate overtime booked. Beyond pre-confirmed time critical shipments, all customer service responsibilities during the holiday period will be handled by Royale's 24/7/365 Time Critical department via [handcarry@royaleinternational.com](mailto:handcarry@royaleinternational.com) or +852 2218 5684. Please let us know should you have any questions regarding the above notice.